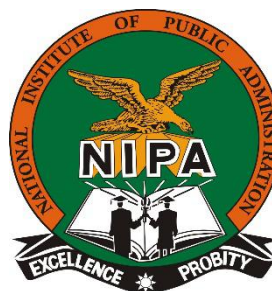


# National Institute of Public Administration



## Diploma in Health Services Management

### 1.0 Introduction

The need to build capacity and sustain management skills among managers at all levels for efficient and effective management and delivery of health services has been recognised over the years. However at the moment the country lacks a cadre which is specifically prepared for health services management and hence the Institute designed this programme to provide training of this group in order to build a cadre of health services administrators/managers.

**Name of the Programme:** Diploma in Health Services Management

**Programme Code:** DHSM

### Programme Aims:

To equip the learners with knowledge and competencies to influence and manage health service delivery which will include managing the human, material resources and information management for equitable access to quality health services.

### 2.0 Programme Structure

Year of Study	Semester I		Semester II	
	Course Code	Course Name	Course Code	Course Name
ONE	DMS 102	Foundation of Management I	DHSM 106	Foundation of Leadership & Management II
	DHSM 102	Health Systems Organisation	DHRM 105	Human Resource Management II
	DHRM 101	Human Resource Management I	DSS101	Organisation Communication II
	DSS 100	Organisation Communication I	DHSM 107	Public Health Issues
	DIS 105	Computer Software Skills	DIS 109	Management Information Systems
		DHSM 201	Communication in Health Care Organisation	DMS207
	DHSM 202	Health Promotion	DHSM	Health Management

TWO			206	Information
	DHSM 203	Quality Management in Health Care	DHSM 208	Information Technology for Health Practitioners
	DHSM 204	Health Economics I	DHSM 209	Health Economics II
	RSS201	Qualitative Research Methods	RSS 202	Quantitative Research Methods
THREE	DHSM 301	Project Management	RSS 301	Research Project Report
	DHSM 302	Health Care Planning & Policy	DHSM 402	Internship / Fieldwork
	DHSM 303	Gender in Management and Health		
	DHSM 304	Budgeting & Financial		
	DHSM 305	Health Care Ethics & Law		

### 3.0 Career Prospect:

On completion of the programme, our graduates are expected to serve society in mid-management positions in the health sector. Typical areas of work include; hospitals, ambulance services, community health support, clinical trial support and others.

### 4.0 Contact Person

For details, do not hesitate to contact the Head of Department of Management and Development Studies

Dr. Peter K. Lolojih (PhD)

Email: peter.lolojih@nipa.ac.zm

Mobile: +260955-831-969